

# QUALITY AND ENVIRONMENTAL POLICY

## THEDESIGNCONCEPT LTD

thedesignconcept develops and market furnishing and equipment of good design for libraries and other environments in the information and education sectors.

thedesignconcept will, by actively working with quality and environment, create increased profitability and customer satisfaction. This commitment will encompass all employees and focus on pre-emptive measures and constant improvement.

### THIS MEANS:

- Creating interior design solutions and products of good design and functionality which meet our customers' needs regarding both perceived quality and environmental consideration.
- Working towards high availability of offered products and services with short lead times and reliable delivery.
- Developing procedures, products and services in such a manner that they are constantly improved.



- Each individual employee being aware of his or her own importance for the organization to fulfil requirements regarding quality and environment.
- Ensuring the availability of necessary resources for education and exchange of experience between employees.
- Engaging in constant dialogue with authorities and customers to study legislation, requirements and needs, and ensuring that these are fulfilled.
- Requiring our suppliers and other partners to meet the requirements on quality and environment according to our own ambitions and the needs of our customers.
- Actively working to set environmental goals which are able to both improve the environment from a life cycle perspective and yield improved profitability.
- Continuing to reduce our impact on the environment

Furthermore, we will, as a company, commit to following local laws and regulations as well as the Sustainability Policy of our owners Lammhults Design Group.

Daniela Hislop  
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thedesignconcept Ltd.